

Missed Appointments

We understand that at times you may be unable to attend pre-scheduled appointments. You will always be sent a reminder text for appointments, and you are welcome to request an alternate appointment at any time.

We request at least 24 hours notice if you are unable to attend an appointment. It is very important we receive notice for our evening sessions as these are very popular.

If you miss a scheduled appointment and did not let us know at least 24 hours prior you will be required to pay a \$70 fee. There will be no rebate for this fee.

